

## What You Need to Know about Overdrafts and Overdraft Fees

This notice explains our standard overdraft services. An overdraft occurs when you do not have enough money in your account to pay a debit transaction, but we pay the transaction anyway. We can pay your overdrafts in two different ways:

1. We offer standard overdraft services that we pay at our discretion. Our standard overdraft service comes with your deposit account and does not require enrollment; however, your consent is necessary for us to pay overdrafts on certain types of transactions (see below for details).
2. We also offer Overdraft Protection options, such as a link to a credit account or another deposit account, which may be less expensive than our standard overdraft services. These services are optional and can be added or removed at any time. To learn more about Overdraft Protection options, call us at (800) 497-8168, visit your local National Bank of Arizona branch, or visit our website at <https://www.nbarizona.com/personal/personal-checking/overdraft-protection/>.

### What are the standard overdraft services?

We may authorize and pay overdrafts at our discretion, which means we do not guarantee that we will always pay any transaction that will overdraw your account.

We may authorize and pay overdrafts caused by the following types of transactions:

- Checks and other withdrawal transactions made using your account number
- Automatic bill payments

We generally do not authorize and pay overdrafts caused by the following types of transactions, unless you give us your consent to do so (see below):

- ATM transactions
- Everyday Debit Card Transactions<sup>1</sup>

If we do not authorize and pay an overdraft caused by a transaction, that transaction will be declined. An **Overdraft Fee** will not be charged, but other fees may apply depending on the circumstances of the transaction. For additional information about our fees and our processing methods for overdrafts, please refer to your Fee Schedule and Deposit Account Agreement.

If we process an ATM transaction or Everyday Debit Card Transaction that overdraws your account and you have not given us consent to do so, you will not be charged an **Overdraft Fee** for the transaction. For additional information about our processing methods for overdrafts, please see your Deposit Account Agreement.

### What fees will I be charged if National Bank of Arizona authorizes and pays my overdrafts?

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<sup>1</sup> **Everyday Debit Card Transaction:** A one-time transaction or purchase in which the cardholder provides their National Bank of Arizona debit card or debit card number to a merchant for payment of goods or services that are not recurring. Each payment is normally authorized (confirmed) by you (usually with a PIN or cardholder's signature) at the time of the transaction or purchase. We are authorized to rely on the originating bank's or the merchant's coding of the transaction as an Everyday Debit Card Transaction for all purposes, including refusing or paying the charge and assessing the applicable fee if the account has an insufficient Available Balance.

Under our **standard overdraft services**:

- We will charge you an **Overdraft Fee** of up to **\$29.00** each time we pay an item that overdraws your account, with a maximum of five fees per business day. However, we will not charge you an **Overdraft Fee** if payment of an overdraft causes your account to be overdrawn by \$30.00 or less. For additional information about our processing methods for overdrafts, including the methodology for the order in which transactions are posted to your account, please see your Deposit Account Agreement.

### **What if I want National Bank of Arizona to authorize and pay overdrafts on my ATM and Everyday Debit Card transactions?**

You may give us your consent to authorize and pay overdrafts caused by your ATM transactions and Everyday Debit Card Transactions by visiting your local National Bank of Arizona branch or logging in to Online Banking at [www.nbarizona.com](http://www.nbarizona.com). If you give your consent through Online Banking, use the Acknowledgement Code below.

**Online Acknowledgement Code: 016**

You may revoke your consent at any time by calling (800) 497-8168, by visiting your local National Bank of Arizona branch, or by logging in to Online Banking at [www.nbarizona.com](http://www.nbarizona.com).